

Volkswagen Protection Plus®

Appearance Protection





Interior and Exterior Protection for New, Certified Pre-Owned and Used Volkswagen vehicles



Preserve that pristine look for years to come

Volkswagen Protection Plus Appearance Protection will ensure that your vehicle is kept in immaculate condition for years to come. Appearance Protection is an interior and exterior coverage plan designed to take the worry out of life's little mishaps, such as a door ding at the shopping centre, a windshield chip, or a coffee spill.

Appearance Protection will help maximize your vehicle's value too, as a vehicle that is well maintained will generally hold its market value. With coverage available for new, Certified Pre-owned and used Volkswagen vehicles, there is sure to be a plan that suits your needs.

Volkswagen dependability

Fully backed by Volkswagen Canada
Appearance Protection is the only product of its kind backed by Volkswagen Canada. Get the protection you need from a name you can trust.

Genuine Volkswagen parts
Appearance Protection provides genuine Volkswagen parts when a replacement is required.

Fully transferable
You may transfer the remaining term of your Appearance Protection contract to another private purchaser.

60-day money back guarantee
You may cancel Appearance Protection for a full refund within 60 days of your contract purchase date.

Coverage network
Appearance Protection offers coverage within Canada and the contiguous United States and Alaska.

No deductible
No deductible will apply during the contract term for any covered benefits provided.

Coverage Plans	3 Star Plan	4 Star Plan	5 Star Plan	4 Star + Wheel & Tire	5 Star + Wheel & Tire
Headlight/tail light protection			●		●
Paint repair			●		●
Windshield replace		●	●	●	●
Windshield repair		●	●	●	●
Key and keyless remote replace	●	●	●	●	●
Interior protection	●	●	●	●	●
Paintless dent and ding	●	●	●	●	●
Car rental	●	●	●	●	●
Curb scuff repair				●	●
Wheel and tire repair and replace				●	●
Roadside assistance				●	●

Appearance Protection Coverage¹

Interior Protection

Repair of damage to the interior vinyl, fabric and leather components.

Paintless Dent Removal

Removal of small dents on exterior body panels without harming the original finish of your vehicle.

Paint Repair

Repair of paint damage on exterior surfaces including painted bumpers.

Car Rental Benefit

Car rental reimbursement is included for any eligible claim.

Front Windshield Protection

Front windshield repair or replacement for damage caused by road hazards.

Head/Tail Light Protection

Repair or replacement of damaged head and tail lights.

Key and Keyless Remote Replacement

Replacement of lost, stolen or damaged keys and/or keyless entry remotes.

Wheel and Tire Protection

Repair or replacement of Volkswagen recommended wheels and/or tires for damage caused by road hazards.

Curb Scuff Repair

Repair of cosmetic wheel damage caused by accidental curb scuff during routine parking maneuvers.

24-Hour Roadside Assistance

Available coverage as part of an Appearance Wheel and Tire plan.

¹ Damage due to collision and vandalism is excluded. Please refer to contract for complete coverage details.

² All term maximum values are inclusive of taxes and subject to any per claim limits and the terms of the contract.

The contents provided in this brochure are only a summary of certain terms and conditions of the contract. Please refer to the actual contract for complete details of coverage, fees and exclusions. The contract may not be available in all Provinces or Territories and specific provisions may vary based upon individual Provincial or Territorial requirements. Images used are for illustrative purposes only. European or US models may be shown. Photos for illustration purposes only. Some items, such as wheels, may be unavailable on some trim levels when vehicle is built or may not be available in Canada. (E&OE). ©Volkswagen Canada, "Volkswagen Protection Plus", "Volkswagen" and the Volkswagen logo are registered trademarks of Volkswagen AG.

VWPP-AP-230830

Volkswagen Protection Plus[®]



Get the protection
you need from a
name you can trust



Benefit Limits	Term max value ²
5 Star Plan	\$10,000
with Wheel and Tire repair or replacement	\$15,000
4 Star Plan	\$5,000
with Wheel and Tire repair or replacement	\$8,000
3 Star Plan	\$3,000
Other special limits (regardless of the plan)	
Paint repair	\$1,000
Curb scuff repair	\$400
Front windshield replacement	\$1,000
Key and keyless remote*	Up to \$800 per occurrence
24-hour roadside assistance [†]	Unlimited usage

*Maximum 2 replacements per term.

[†]Per occurrence limits apply.

Appearance Protection

Wheel and Tire

Repair and Replace Protection

Wheel and Tire is a complete road hazard and cosmetic protection program that includes repair or replacement of damaged wheels and tires. This covers the repair of cosmetic wheel damage caused by accidental curb scuff during routine parking maneuvers and includes mounting, balancing and installation. For added peace of mind, this plan offers 24-hour roadside assistance.



Common Road Hazard Coverage

- 01 Potholes
- 02 Road cracks
- 03 Nails and screws
- 04 Glass
- 05 Debris from other vehicles
- 06 Construction debris

Benefit Limits

Coverage	Term max value ¹
Wheel and Tire repair or replacement	\$5,000
Curb scuff repair	\$400
24-hour roadside assistance*	Unlimited usage
Tire repair per occurrence ²	Maximum \$60

*Per Occurrence Limits

1 All term maximum values are inclusive of taxes and subject to any per claim limits and the terms of the contract.
 2 Unserviceable tires will be replaced with a comparable tire, as determined by the Selling Dealer or authorized repair facility. Service is limited to the original set of tires on the Vehicle at the time of purchase and new replacement tires (due to Road Hazard damage). Winter tires are covered under the same Service if purchased at the same Selling Dealer. Tire replacement includes tire installation, balancing and taxes with zero deductible.
 3 Not applicable to Electric Vehicle.

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24-Hour Roadside Assistance

Travel with confidence as you can rely on us for roadside assistance 24/7. Services include battery boost (12V Battery), lock-out service, winching, towing, flat tire changes and fuel delivery.³



Volkswagen Protection Plus Standalone Options

Don't think you'll need all the interior and exterior benefits right now? No problem, we still got you covered. Enjoy the benefits of these standalone protection options.

- 01 Key and Keyless Remote Replacement
- 02 Tire Repair and Replacement (including Roadside Assistance)
- 03 Wheel and Tire Repair and Replacement (including Roadside Assistance)

