

Volkswagen Protection Plus

# Pre-Owned Prepaid Maintenance For Electric Vehicles







## Making maintenance easy

Life has enough surprises; the cost of maintaining your Pre-Owned Volkswagen Electric Vehicle doesn't have to be another one. VW Pre-Owned Prepaid Maintenance plans for Electric Vehicles are designed to bring even more certainty to your ownership experience.

Regular factory-scheduled maintenance ensures your Volkswagen runs at optimum performance, battery efficiency and reliability.

Simply book your appointment online, then show up to your scheduled appointment and we'll take care of the rest<sup>1</sup>.

### At a glance

- 01** Scheduled minor maintenance aligned with the mileage/time intervals recommended by Volkswagen
- 02** Available on all Pre-Owned Volkswagen Electric Vehicles less than 8 model years and greater than 6,000 kms and 120 days from the manufacturer's original in-service date
- 03** Plans starting at less than \$5 per month<sup>2</sup> to keep your costs remarkably affordable and predictable
- 04** Services performed at Volkswagen Dealerships across Canada by an expert team of Volkswagen-Certified Technicians
- 05** Fully transferable to subsequent purchaser(s) which may help increase the resale value of your Volkswagen

## Prepaid Maintenance for Pre-Owned Volkswagen Electric Vehicles

### The right fit

Even if you don't drive 15,000 kilometres in a year, annual scheduled maintenance is required to keep your Pre-Owned Volkswagen performing at its best. Choose a maintenance plan that is right for you, whether you purchase or lease your Pre-Owned Volkswagen.

<b>Pre-Owned Prepaid Maintenance 2-Year Plan</b>	2 Minor Maintenance Appointments   Within 2 Years or 30,000 kilometres, whichever occurs first
<b>Pre-Owned Prepaid Maintenance 3-Year Plan</b>	3 Minor Maintenance Appointments   Within 3 Years or 45,000 kilometres, whichever occurs first

### The right price

Not only can you select a plan that is suited to the kilometres you drive annually, VW Pre-Owned Prepaid Maintenance also provides you with the following benefits:

- 01** Factory-scheduled minor maintenance performed by factory-trained technicians
- 02** Option to build the cost of your plan into your Finance or Lease payments
- 03** Protection against future increases in the cost of vehicle maintenance
- 04** No additional out-of-pocket payments for covered services<sup>3</sup>
- 05** VW Pre-Owned Prepaid Maintenance takes care of your wallet, too. Experience up to 7% lower maintenance costs with VW Prepaid Maintenance<sup>4</sup>

<sup>1</sup> Conditions and limitations apply. Please see contract for details.

<sup>2</sup> \$231 plus applicable taxes financed at 5% over 72 months. Other charges may apply.

<sup>3</sup> Covered services may not include all required maintenance for given kilometre interval.

<sup>4</sup> Based on the MSRP of individual services. MSRP is the manufacturer's suggested retail price. Dealers may sell for less. Percentage determined, as an average, by comparing the cost difference of all model/year PPM plans vs. the 2023 MSRP of individual services covered in the plans. See dealer for details.

# The right time

Service  
Schedule<sup>5</sup>

## Minor Maintenance

	VW P-O PPM 2-Year 2 Services	VW P-O PPM 3-Year 3 Services
Battery (12V) and High-Voltage Battery Checking with vehicle diagnostic tester	●	●
Guided Fault Finding - Use the Vehicle Diagnostic Tester to check for DTC's*	●	●
Brake pads (front and rear) and brake disc condition check	●	●
Service internal display reset	●	●

## Additional Maintenance Items

Dust and pollen filter replacement	Includes one filter replacement
Brake fluid change	Includes one fluid change

● Included coverage.  
\* If equipped

5. The above schedule does not outline all required service items for the standard maintenance, extended maintenance and the additional maintenance items. Please see Owner's Manual for details. Standard maintenance services include all minor maintenance items. The Variances by time and/or kilometres to perform the services under this service contract pertain only to our obligation to perform the services under this service contract in accordance with the required services schedule. Failure to follow our recommended service intervals as set out in your owner's manual may void the manufacturer warranty for your vehicle.



## Multi-Point Vehicle Inspection

The starting point for every visit

When you take your Pre-Owned Electric Vehicle to a Volkswagen Dealership for your Prepaid Maintenance appointment, a Volkswagen-Certified Technician will also perform a thorough Multi-Point Inspection designed to identify potential issues before they become problematic.

## Volkswagen Original Parts Genuinely German-Engineered

Only Volkswagen Original Parts, German-engineered specifically for your Pre-Owned Volkswagen model, are used for your VW Pre-Owned Prepaid Maintenance Plan. No retrofitting, no modifications, just the right part to help sustain the performance and comfort for which Volkswagen vehicles are renowned. Every regularly scheduled maintenance visit includes a 2-year/unlimited-kilometre limited warranty on parts and labour.

## Factory-trained technicians No one knows your Volkswagen better

VW Pre-Owned Prepaid Maintenance Plans deliver more than just convenience. You'll enjoy the benefit of factory-trained technicians using advanced diagnostic tools - plus Volkswagen Original Parts - to help maintain the performance of your vehicle.

The contents provided in this brochure are only a summary of certain terms and conditions of the contract. Please refer to the actual contract for complete details of coverage, fees and exclusions. The contract may not be available in all Provinces or Territories and specific provisions may vary based upon individual Provincial or Territorial requirements. Images used are for illustrative purposes only. European or US models may be shown. Some items, such as wheels, may be unavailable on some trim levels when vehicle is built or may not be available in Canada. (E&OE). ©Volkswagen Canada, "Volkswagen Protection Plus", "Volkswagen" and the Volkswagen logo are registered trademarks of Volkswagen AG.

VWPP-POPPMEVE-DB-240319