

Volkswagen Protection Plus[®]

Prepaid
Maintenance





Making maintenance easy

Life has enough surprises; the cost of maintaining your new Volkswagen doesn't have to be another. VW Prepaid Maintenance plans are designed to bring even more certainty to your ownership experience.

Regular factory-scheduled maintenance ensures your Volkswagen runs at optimum performance, fuel efficiency and reliability.

Simply show up to your scheduled appointment and we'll take care of the rest. No additional out-of-pocket maintenance fees or questions to worry about.

At a glance

- 01 Scheduled maintenance aligned with the mileage/time intervals recommended by Volkswagen
- 02 Services performed at Volkswagen Dealerships across Canada by an expert team of Volkswagen-Certified Technicians
- 03 Fully transferable to subsequent purchaser(s) which may help increase the resale value of your Volkswagen

Prepaid Maintenance for new Volkswagen vehicles

The right fit

Even if you don't drive 15,000 kilometres in a year, annual scheduled maintenance is required to keep your Volkswagen performing at its best. Choose a maintenance plan that is right for you, whether you purchase or Lease your new Volkswagen.

| | |
|------------------------------------|--|
| VW Prepaid Maintenance 2-Year Plan | 2 Maintenance Appointments Within 2-Years or 30,000 kilometres, whichever occurs first |
| VW Prepaid Maintenance 3-Year Plan | 3 Maintenance Appointments Within 3-Years or 45,000 kilometres, whichever occurs first |
| VW Prepaid Maintenance 4-Year Plan | 4 Maintenance Appointments Within 4-Years or 60,000 kilometres, whichever occurs first |
| VW Prepaid Maintenance 5-Year Plan | 5 Maintenance Appointments Within 5-Years or 75,000 kilometres, whichever occurs first |

The right price

Not only can you select a plan that is suited to the kilometres you drive annually, VW Prepaid Maintenance also provides you with the following benefits:

- 01 An average of 26% savings¹ on factory-scheduled maintenance versus purchasing these services on their own
- 02 Option to build the cost of your plan into your Finance or Lease payments
- 03 Protection against future increases in the cost of vehicle maintenance
- 04 No additional out-of-pocket payments for covered services

1. Up to 26% savings compared to the cost of paying for maintenance, on a per service basis. Potential savings percentage determined using the average savings amount of all model/year plans vs. the retail cost of individual services in 2025. See dealer for details.

The right time

Service Schedule²

| 5 Star: 5-Year / 5 Services | | | | | |
|-----------------------------|---------------|---------------|---------------|---------------|--|
| 4 Star: 4-Year / 4 Services | | | | | |
| 3 Star: 3-Year / 3 Services | | | | | |
| 2 Star: 2-Year / 2 Services | | | | | |
| 15K or 1-year | 30K or 2-year | 45K or 3-year | 60K or 4-year | 75K or 5-year | |

Minor Maintenance

| | | | | | |
|--|---|---|---|---|---|
| Engine oil and filter change | ● | ● | ● | ● | ● |
| Brake pads (front & rear) and brake disc condition check | ● | ● | ● | ● | ● |
| Service interval display reset | ● | ● | ● | ● | ● |
| Tires: rotation front to rear | ● | ● | ● | ● | ● |

Standard Maintenance

| | | | | | |
|---|--|---|--|---|--|
| Battery condition check | | ● | | ● | |
| Brake, cooling system and windscreen washer fluid check | | ● | | ● | |
| Tire pressure monitoring system, condition and pressure check | | ● | | ● | |
| Wiper blade check | | ● | | ● | |
| Comprehensive visual check | | ● | | ● | |

Extended Maintenance

| | | | | | |
|---|--|--|--|---|--|
| Coil springs and shock absorbers (front & rear) check | | | | ● | |
| Sunroof, panoramic tilting/sliding check* | | | | ● | |
| Sunroof, non-panoramic check and lubricate* | | | | ● | |
| Extended comprehensive visual check | | | | ● | |

Additional Maintenance Items

| | |
|---|--|
| AWD fluid change* | Every 3-Years |
| Front axle differential lock fluid change* | Every 3-Years |
| Dust and pollen filter replacement | Every 2-Years |
| Brake fluid change | Per Manufacturer recommended service schedule; please see Owner's Manual |
| Spark plugs replacement | Per Manufacturer recommended service schedule; please see Owner's Manual |
| DSG automatic transmission; fluid and filter change | Per Manufacturer recommended service schedule; please see Owner's Manual |

● Included coverage.

* If equipped

2. The above schedule does not outline all required service items for the standard maintenance, extended maintenance and the additional maintenance items. Please see Owner's Manual for details. Standard maintenance services include all minor maintenance items. The Variances by time and/or kilometres to perform the services under this service contract pertain only to our obligation to perform the services under this service contract in accordance with the required services schedule. Failure to follow our recommended service intervals as set out in your owner's manual may void the manufacturer new vehicle limited warranty for your vehicle.



Multi-Point Vehicle Inspection

The starting point for every visit

When you take your vehicle to a Volkswagen Dealership for your Prepaid Maintenance appointment, a Volkswagen-Certified Technician will also perform a thorough Multi-Point Inspection designed to identify potential issues before they become problematic.

Volkswagen Original Parts

Genuinely German-Engineered

Only Volkswagen Original Parts, German-engineered specifically for your Volkswagen model, are used for your VW Prepaid Maintenance Plan. No retrofitting, no modifications, just the right part to help sustain the performance and comfort for which Volkswagen vehicles are renowned. Every regularly scheduled maintenance visit includes a 2-year/unlimited-kilometre limited warranty on parts and labour.

Factory-trained technicians

No one knows your Volkswagen better

VW Prepaid Maintenance Plans deliver more than savings and convenience. You'll enjoy the benefit of factory-trained technicians using advanced diagnostic tools - plus Volkswagen Original Parts - to help maintain the performance of your vehicle.



The contents provided in this brochure are only a summary of certain terms and conditions of the contract. Please refer to the actual contract for complete details of coverage, fees and exclusions. The contract may not be available in all Provinces or Territories and specific provisions may vary based upon individual Provincial or Territorial requirements. Images used are for illustrative purposes only. European or US models may be shown. Photos for illustration purposes only. Some items, such as wheels, may be unavailable on some trim levels when vehicle is built or may not be available in Canada. (E&OE). ©Volkswagen Canada, "Volkswagen Protection Plus", "Volkswagen" and the Volkswagen logo are registered trademarks of Volkswagen AG.

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